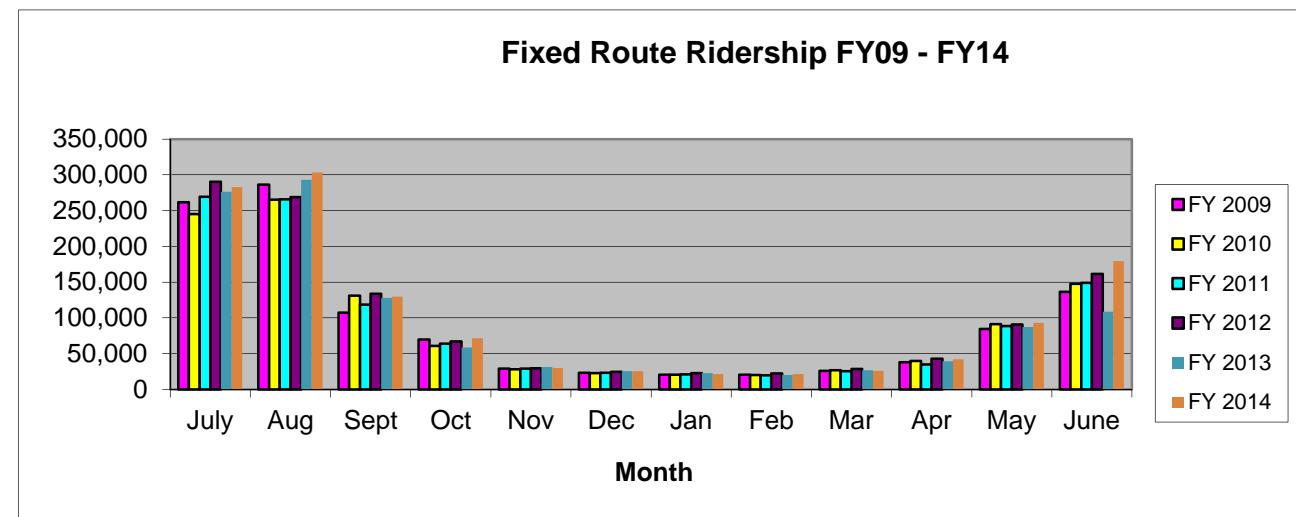




Performance Measures

July 2013 - June 2014 (Fiscal Year 2014)



Scheduled Trip Adherence														
Percent of Trips Operated		Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	
	Fixed Route	98.500%	96.000%	99.500%	99.500%	99.500%	99.800%	98.900%	99.800%	99.800%	99.900%	99.900%	99.800%	
	Demand Response	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	100.000%	

Safety														
Preventable Accidents		Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	
	Fixed Route	2	8	2	2	2	1	0	1	2	1	1	8	
	Demand Response	0	1	0	0	0	0	0	1	0	1	0	2	

Maintenance														
Miles Between Breakdowns		Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	
	Fixed Route	32,643.6	92,934.0	53,905.5	48,006.0	17,372.0	20,235.7	18,071.0	33,471.5	64,167.0	28,322.0	119,349.5	22,859.2	
	Demand Response	5,854.0	9,775.0	7,282.0	7,745.0	6,629.0	6,009.0	3,994.0	7,575.0	6,775.0	7,700.0	8,335.0	9,663.0	

Customer Complaints														
Complaints per 100K Passengers		Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	
		0.00002	0.00002	0.00003	0.00001	0.00003	0.00000	0.00000	0.00004	0.00004	0.00002	0.00000	0.00003	